
Quality Statement



As an organisation, we are committed to providing training programmes of the highest possible level of quality. To achieve this, our goal is to create a quality culture which leads to continuous improvement in the way we do things and the programmes and services we deliver. We aim to meet, at a minimum, and exceed, where possible, learner and client's expectations. Quality Assurance is everything we do to maintain, improve and ensure the quality of the learner experience and outcomes for our learners. Our Quality Assurance policies and procedures documents how we achieve this, Quality Assurance policies and procedures operate at all levels guiding management and staff on how to approach their work. Our Quality Assurance System provides a framework for measuring and improving our performance. The implementation of this Quality Assurance System is the responsibility of all staff members with overall responsibility residing with the Quality Committee.

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