Phoenix STS Policies, Procedures and Forms					
Title	Mission Statement			Author	Paddy McDonnell
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Authorised by	Paddy McDonnell	Signature	2	Position	CEO

Mission

Our mission is to design and deliver skills and knowledge-based training programmes that support learners' professional development, enhancing their opportunities to progress their careers and add value to the organisations where they are employed.

Core Values of the Organisation

Our core values reflect the sector we work in, where we appreciate the trust our client's place on us to help them achieve a workplace that reflects honesty, teamwork, openness and a belief that we all can make a difference when it comes to providing a safe, healthy working environment which benefits everyone.



Training Aims

- Provide the very best learner-centred service possible, ensuring excellence, professionalism, flexibility and value for money throughout our engagement with clients.
- Enhance the skills and capabilities of individual learners and our client companies.
- Ensure our programmes are available and accessible throughout the country.
- Provide targeted training, where needed to drive skills development that meet the evolving needs of our client groups.
- Provide staff members with opportunities for continued professional development and career progression.
- Achieve steady growth in revenue and profit.
- Promote best practice regarding safety and working conditions.
- Value the learning from review of all programmes delivered.

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